



At your side to protect you wherever your business takes you

AXA Network Rating

As part of the constant monitoring of our International Network, we operate yearly an assessment of our Network Partner's performance.

Objectives

- To confirm the quality of service delivered to our clients
- To continually improve our network performance
- To provide efficient monitoring tool to AXA Network management team

Methodology

Main evaluation is done on the **servicing Experience** with three main aspects. This is completed by information on **financial strength** and **country risk** assessment.

Perimeter

All AXA Network Partners.

EXPERIENCE

1. POLICY ISSUANCE
 - Policy issuance delay
 - Reinsurance cover note issuance delay
2. CLAIMS INFORMATION
 - Reporting frequency
 - Data reported
3. REINSURANCE POSITION
 - Outstanding amounts
 - Aged debt

FINANCIAL STRENGTH

Rating information provided by International Rating Agencies such as **Standard & Poor's**, **Fitch** and **Moody's**.

Detailed analysis of our network partners' annual reports can still be done if relevant.

COUNTRY RISK

Evaluation of the political and economic environment based on the country rating delivered by **COFACE**.



Grades

Rating results are provided using a specific grade scale:

| | |
|----|------------------------|
| A | Perfect |
| B+ | Excellent |
| B | Very Good |
| B- | Good |
| C+ | Average |
| C | To be improved |
| C- | Must be improved |
| D | Urgent action required |

For further information, please contact our International Network team member in charge: sebastien.loeffel@axa-cs.com

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